

Refuge House — Dallas Org Chart

Refuge House, Inc. (Permit 859955) · current-state · generated June 16, 2026

SHARED LEADERSHIP — ACROSS BOTH AGENCIES

EXECUTIVE DIRECTOR

Michele Gorman, Ph.D.

Signs RH attestations & contracts; TBRI® Practitioner

DIR. OPERATIONAL DEVELOPMENT / CO-FOUNDER

Jeannie Duarte

CQI Coordinator (Fn #6); Security Lead

HR / QUALITY ASSURANCE DIRECTOR

Brittney Wilson

Functions #1 & #3; contracts; packet submissions

COMPLIANCE & CROSS SYSTEM (LCPAA)

Lindsay Reed, LCPAA

Function #8; Privacy Co-Lead; SA LCPAA



DALLAS SITE LEADERSHIP

PROGRAM DIRECTOR

Kelsey Batista, LCPAA

TREATMENT DIRECTOR

Angel Wolfe, LMSW

MBH + IDD/Autism; also Intake Director (Fn #4)



SUPERVISORY

CASE MANAGER SUPERVISOR

Cheryl Parker

Holds duty-based roles: Education Liaison, BSS, Crisis Mgmt Lead



DIRECT CARE & COORDINATION

CASE MANAGER

Heather Sartin

CASE MANAGER

Ruby Pettigrew

New (Jun 2026)

CASE SPECIALIST

Christy Eatmon

New (Jun 2026)

REGIONAL YOUTH STABILITY COORDINATOR

Renee Strong

New; cross-site — Education Liaison + Behavior Support/Mentor (shared)



FAMILY DEVELOPMENT

FOSTER HOME DEVELOPER & TRAINER

Tamika Peake

Dual role: Education Specialist (Fn #5)

HOME MONITORING & PLACEMENT

Kristi Powell

Contract — Foster Home Development



FUNCTIONS & SUPPORT (SHARED / CONTRACTED)

INTAKE / PLACEMENT (FN #4)

Jacqueline Gee

Primary; + Angel Wolfe (Intake Director)

BILLING / CLAIMS (FN #7)

Tracy Corliss

REGISTERED NURSE (PART-TIME)

Ashley Bahena, BSN, RN

Both sites; IDD/Autism medical oversight

BEHAVIOR SUPPORT SPECIALIST / MENTOR

**Shared: CM Supervisor (Cheryl Parker)
+ RYSC**

Shared in-house duty-based role



Shared (cross-
agency)



Pending /
onboarding



Cross-site coverage /
confirm

Dallas — coverage notes / possible gaps to confirm:

- **Behavior Support Specialist / Mentor** is a shared in-house duty-based role between the CM Supervisor (Cheryl Parker) and the RYSC.
- Education Liaison is held as a duty-based role by the CM Supervisor + Tamika Peake (Education Specialist) + RYSC — confirm this is sufficient as caseloads grow.
- RN (Ashley Bahena) is part-time across both sites — confirm coverage hours meet IDD/Autism oversight needs.

Generated from the T3C Professional Staffing Plan (plans/). Names & roles only. Dashed/amber boxes flag pending or cross-site coverage to confirm.